

SECURITY AWARENESS ALERT: PROTECT YOUR ACCOUNT!



URGENT: Protect Your Account Now!

Your financial security is our top priority!

If you notice unauthorised access, unfamiliar trades, or suspicious logins, take action immediately.

WHAT YOU SHOULD DO

- Update your password with strong and unique passwords.
- Regularly perform antivirus scan on devices and ensure operating system and software are up to date.
- Promptly review trading account activities.
- Report immediately to our support team, if you encounter any unauthorised access and trading activities,

WHAT YOU SHOULD AVOID

- Do not share your password with anyone.
- Do not click on suspicious links in emails or messages.
- Do not ignore security alerts.
- Do not reuse passwords.

NEED HELP? CONTACT US NOW!

Customer Service (Contact Centre)

Tel: 603-22683023, 603-22683028

Fax: 603-20312895

E-mail: pivbhelpdesk@publicinvestbank.com.my

(Business hours: Monday – Friday, 8.45am – 5.45pm)

Customer Service (Walk-in)

Level 26, Menara Public Bank 2

No. 78 Jalan Raja Chulan

50200 Kuala Lumpur

(Business hours: Monday – Friday, 8.45am – 5.45pm)

Other online security awareness information is also available in PIVB's *eTrade* website with the aim to further inculcate customers' online security awareness.